

Generic Processing Information

Group Number: **Reference Member ID Card**
 Cardholder ID Format: **Reference Member ID Card**
 Bin Number: **015433**
 PCN: **SSN (Southern Scripts Network, not SSN#)**
 PBM: **Southern Scripts**

Contact Information

24/7 support available

Hours of Operation

Monday–Friday
6:30am – 8:00pm CST
 Saturday
8:00 AM – 5:00 PM CST
 Sunday
8:00 AM – 4:00 PM CST

Contact

Toll Free: (800) 710-9341
 Fax: (318) 214-4190
 Website: southernscripts.net

Network Pharmacy Locator

Utilize the Network Pharmacy Locator Tool


Members will need to enter the following information:

 southernscripts.net/members.php

Zip Code:

Bin:



Group Code:

Search Radius: 

1. Enter your ZIP code
2. The Southern Scripts Bin Number is **015433**
3. Enter your Group Code found on your insurance/prescription card
4. Select your search radius based on your ZIP code



The pharmacy network consists of independent and chain pharmacies. Members of Southern Scripts have access to reduced prescription costs at participating FirstChoice™ pharmacies. The network is noted with the First Choice logo on the Pharmacy Locator page.

-  Pharmacy is contracted for specialty medications
-  Pharmacy is contracted for vaccines

Postal Prescription Services

Mail Order Pharmacy Contact Information



Name: **Postal Prescription Services**

Pharmacy NPI: **1528003910**

FAQs: ppsrx.com/topic/postal-prescription-service-faqs

Hours of Operation

Monday–Friday

6:00am – 6:00pm PST

Saturday

9:00 AM – 2:00 PM PST

Contact

Toll Free: (800) 552-6694

Website: ppsrx.com

Creating an Online PPS Account

First time access only

1. Select **Register** from the upper right-hand corner of the PPS website
2. Enter your email address and create a password
3. Select **Create Account**

Ordering New or Transferred Prescriptions

Once you have added a patient to your online PPS account, it is easy to add new prescriptions or transfer prescriptions from another pharmacy

1. Select **Add a Prescription** from the left navigation menu and follow the on-screen steps for PPS to request a new prescription from your doctor or a transferred prescription from another pharmacy
2. Your doctor can send a new prescription to PPS by electronic prescribing, fax, phone, or mail
3. Or, if your doctor has given you a paper prescription, you should mail it to PPS at:

PPS Prescription Services

PO Box 2718

Portland, OR 97208-2718

Generally, it takes about 3–5 business days for PPS to contact your prescriber or pharmacy to obtain your prescription(s). If you requested a fill of these prescriptions, they will be sent as soon as the prescriptions are received and filled.

Covered Medications under the Pharmacy Benefit

Have questions regarding your covered medications? Please call our dedicated Customer Service Team at (800) 710-9341 for assistance.

What is the Variable Copay Program?



The Variable Copay Program utilizes coupons provided by the manufacturer to greatly reduce the cost for eligible medications. If your medication has a Variable Copay Opportunity and you try to fill your medication at a retail pharmacy, the pharmacy will get a rejection message stating “Variable Copay Opportunity Available”. **This does not mean your medication is not covered but instead means your medication is eligible for a manufacturer coupon that will reduce the cost to you.**

Contacting the Variable Copay Program Pharmacy

24/7 support available



If a member is on a medication that is eligible for the Variable Copay Program, please contact the pharmacy for information, enrollment, or refills.

Name: **CRx Specialty Solutions Pharmacy**

NPI: **1336141381**

Hours of Operation

Monday-Friday
8:00am - 5:00pm CST

Contact

Toll Free: (877) 646-1716
Fax: (318) 214-4190
Website: crxspecialty.com

Accessing the Southern Scripts Member Portal

Register at the address below to manage your prescriptions online. Each member registered will have instant access to their benefits, prescriptions, cards, and more.

 southernscripts.net/members.php

Download our App



Southern Scripts knows that in this digital age, members want convenient and straightforward access to important pharmacy information.

That's why we created a simple, fast way for members to track and manage prescriptions - all in the palm of their hand.

Our free app holds a digital member card, current and previous Southern Scripts prescription lists, and an integrated pharmacy locator.



Additional Notes



If you have questions or need assistance regarding your prescription coverage, please contact us to speak with a dedicated customer service representative.



(800) 710-9341



support@southernscripts.net



southernscripts.net