## 2015 MEMBER GROUP MEETING

FOR MEMBERS OF ADVANTAGE HEALTH PLANS TRUST

### MODERATED BY:

Jay Kempton, Administrator Maria Robles Meyers, Esq.

### **GUEST SPEAKER**

Rick Ferguson, CEO Oklahoma Surgical Hospital

### BOARD OF TRUSTEES:

Chairman Roi Nelson Trustee Guy Sims Trustee Jeff Nunn Trustee Lynn Kinder Trustee AB Bayouth Trustee Kirk Pittman Trustee Robert Jennings Advisor Trustee Paul Freeman

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### **AGENDA**

- 1) Introductions
- 2) What Free Market Healthcare Means For Your Community And Your Plan by Rick Ferguson
- 3) Free Market Accomplishments For Your Plan by Jay Kempton
- 4) Avoiding Operational Employee Benefit Traps by Maria Robles Meyers
- 5) Plan Design Discussion by Jay Kempton
- 6) Questions & Discussion

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Maria Robles Meyers Trust Counsel Health Law Advisors, PLLC Oklahoma City, OK



Jay Kempton Administrator The Kempton Company Oklahoma City, OK



Rick Ferguson CEO Oklahoma Surgical Hospital Tulsa, OK

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### **SPEAKER**

What does the Free Market mean for your Plan?

Ву

Rick Ferguson Oklahoma Surgical Hospital

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### **OUR GOALS**

- » Educate buyers and sellers of healthcare goods and services to embrace the free market and transparency
- » Reduce claims costs, while increasing freedom of choice
- » Incentivize employees and their dependents to make value-based healthcare buying decisions

IT IS WORKING!

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# ACCOMPLISHMENTS - ADVANTAGE PREMIER PROVIDERS 2011-CURRENT

APP Utilization 1,374 Procedures

**APP Aggregate Savings** \$5,843,443

Average Savings per Procedure \$4,253

**\$92,787.24** in one procedure!

All of this, with NO out-of-pocket cost to participants!

\*\*Data as of July 31, 2015

**Highest Amount Saved** 

### WE CAN DO MORE! TOTAL MISSED \$5,888,372.81

Total Possible Savings: \$5,888,372.81 Dates Included: 01/01/12 through 08/15/15

Possible Savings by Year				
Year	Dates Included	Possible Savings		
2012	03/01/12 to 12/31/12	\$1,203,224.01		
2013	01/01/13 to 12/31/13	\$1,800,715.48		
2014	01/01/14 to 12/31/14	\$1,913,195.94		
2015	01/01/15 to 08/15/15	\$971,237.38		

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### ADVANTAGE PREMIER PROVIDERS High quality, low cost providers are being added regularly; check our website for most up to date li

### Oklahoma

- Ardmore Regional Surgery Center
   Breast Imaging of Oklahoma
   Cancer Specialists of Oklahoma
   Camprehensive Diagnostic Imaging
   Diagnostic Radiology, PLLC
   Envision Imaging of Tulsa
   Gastroenterology Specialists, Inc.
   HealthCheck Screening
   McBride Orthopedic Hospital
   Norman Endoscopy Center

- Norman Endoscopy CenterOklahoma Heart Hospital

- Oklahoma Surgical Hospital
   Oklahoma Kidney Stone Center
- Oklahoma Kidney Stone Center
  Optim Oncology
  Robert Reynolds, MD, PC
  Servant Medical Imaging
  SleepSTAT, LLC
  Southwest Eye Surgery Center
  Surgery Center of Oklahoma
  Triad Eye Institute, PLLC
  Tules Tengersony Center

- Tulsa Endoscopy CenterWeightwise Bariatric Program

### ADVANTAGE PREMIER PROVIDERS High quality, low cost providers are being added regularly; check our website for most up to date

- Texas
   CHRISTUS Santa Rosa
- HawkEye Open MRIMDI of Abilene
- North Texas Endoscopy Centers
   Pine Creek Medical Center
- South Austin Surgery Center



Illinois
• Forest City Diagnostic Imaging

### Kansas

• Premier Surgical Institute Stateline Surgery Center

**South Carolina**• Synergy Spine and Surgery Center

Providers may be willing to price match & compete!

Check out the Consumer Driven Pricing Agreement handout!

### FREE MARKET MEDICAL ASSOCIATION

- » Focuses on the pillars of the free market to affect necessary
- $\ensuremath{\text{\textit{»}}}$  Finding a road to recovery through freedom of choice by the consumer/buyer and the physician/seller:
  - Willing buyer
  - Willing seller
  - · Market clearing price
  - Facilitator (optional)
- » 2015 Annual Conference
  - Nearly 200 attendees from all over the U.S.
  - Physicians, surgery centers, self-funded employers, and facilitators in attendance
- » 2016 Annual Conference

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**Avoiding Operational Employee Benefit Traps** Maria Robles Meyers

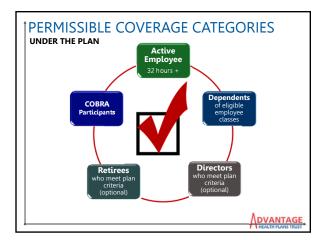


### OPERATIONAL COMPLIANCE IS IMPORTANT

Banks are responsible for providing information on eligibility.

Coverage is based on the WRITTEN TERMS of the plan.

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## OPERATIONAL COMPLIANCE IS IMPORTANT

### Plan Terms for Eligibility:

- » Five classes of eligible persons:
  - Active employees working 32 hours or more
  - Retirees who meet plan criteria, if employer selected retiree coverage
  - Directors who meet plan criteria, if employer selected director coverage
     CORPA Participants those who elect to continue coverage and provide
  - COBRA Participants those who elect to continue coverage and provide timely payments
  - Dependents of the above

If a person does not fit into one of these classes, he/she is not eligible for benefits under the plan.

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### OPERATIONAL COMPLIANCE IS IMPORTANT

### Plan Terms for Duration of Coverage:

- » Eligible employees' coverage starts <u>after</u> waiting period selected by each bank for its employees
- » Eligible employees' coverage ends when they no longer meet 32 hour requirement
  - Termination of employment
  - Reduction in hours

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### **OPERATIONAL COMPLIANCE IS IMPORTANT**

### Plan Terms for Duration of Coverage:

- » Written Plan exceptions for extension of coverage for employee not working 32 hours:
  - FMLA if an employee is on an approved FMLA leave, the plan provides up to an additional 90 days leave must be documented
  - If a participant elected COBRA coverage
    - Extended 18 to 36 months depending on circumstances,
    - If election is timely made, and
    - If payments are timely made.

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# OPERATIONAL COMPLIANCE IS IMPORTANT October 15 = Term Date = Last day 'actively at work' for 32 hrs/week. COBRA offered November 1 Pay = coverage ertoactive to first day coverage is lost Emp pays Nov 30 60 days to elect 45 days to pay FMLA period IE applicable COBRA available for 18 months 45 days to pay FMLA period IE applicable COBRA offered Feb 1º for FMLA or authorized leave' per the Plan, the 90 day period begins on Nov 1. Termination dates & FMLA/Auth leave dates fall on an seart data per the nels above. These dates CABNIOT he moved / modified / nostponed by the employer no matter the reason.

### **OPERATIONAL COMPLIANCE IS IMPORTANT**

Stop Loss carriers are reviewing claims closer and unwilling to make exceptions.

- » They ask eligibility questions.
- » Their payments are not automatic.
- » WHY: ACA expanded the risk to stop loss carriers
  - No lifetime or annual limits
  - · No pre-existing conditions
  - Limitation on the out of pocket maximums
- » Deviations from written terms exposes AHP and the employer to liability for health expenses incurred by ineligible persons.

This is <u>not unique</u> to AHP –
The result is the same in a fully insured plan.

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### **NEW HIRES**

Plan operation requires banks to provide timely information about employees.

- » Eligible employees must be given an opportunity to enroll on a timely basis.
- » Important that they be enrolled at first entry date unless they choose to not enroll; otherwise they won't be eligible until open enrollment period.
- » Failure to provide timely notice:
  - Result in potential claim for non-coverage
  - AHP coverage is not retroactive
  - Employer is exposed

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### **NEW HIRES**

Waiting Periods must be honored to allow coverage to begin.

- » <u>Cannot waive</u> it for specific employees
  - If the employee is enrolled and coverage is provided too soon, AHP is exposed to large claims that stop loss carrier will not honor. The bank is exposed to claims for enrollment of an ineligible employee.
- » Creates potential discrimination issues for employer.
  - Employee may be required to include benefits paid in taxable income.
- » Alternative pay the employee for the cost of the COBRA premiums on other plan until waiting period is satisfied.
  - Negotiable.
  - Taxable so bank may wish to gross up amounts.

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### **TERMINATIONS**

# Termination of coverage and rights to extend coverage under COBRA

- » AHP provides a 90 day period for employees on FMLA, authorized leave or disability
  - when its used up, COBRA is available
  - Only one 90 day period allowed
- » Coverage for ineligible terminated employees exposes AHP to claims stop loss carrier won't cover
- » Coverage for ineligible terminated employees exposes the bank for claims that cannot be paid by the plan.
- » Alternative, keep the employee covered but under COBRA provisions.



### **COBRA**

# Compliance with COBRA is mandatory. Penalties are stiff for failure to comply.

- » Employee has right to elect COBRA coverage within 60 days of being notified
- » Late COBRA enrollments are not recognized by the stop loss carrier
- » Payment of COBRA costs can be negotiated
  - Employer can pay for it for a negotiated length of time
  - Employer can pay employee after-tax to pay for it
- » COBRA is an adverse selection tool
  - Employees who elect COBRA generally need the health coverage because of existing or ongoing treatments

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### SICK LEAVE - FMLA

# Employers with 50+ employees must offer FMLA coverage

- » Review your FMLA policy
- » Document when employee is on FMLA
  - Track start/end days; track intermittent time taken
- » Notify AHP of FMLA start date and when they return to work
  - The plan will apply the 90 days of continued eligibility
  - AHP will mail timely COBRA notices when the extended coverage ends
- » Notify AHP if the employee does not return to work
  - That ends the FMLA leave and COBRA notice is required

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### **CONTROL GROUP**

# Employers must identify what companies are in a control group.

- » The pay or play tax is based on total employees of a control group.
  - · Generally, 80% of shared ownership among top five owners
  - Rules that attribute ownership among family members
- » Separate legal entities continue to have legal protections
  - IRC ignores the distinctions only for the specified purposes not for all purposes

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### **EMPLOYER RESPONSIBILITY**

The Bank is responsible for providing accurate information.

- » The bank is responsible for determining when eligibility starts and ends.
- » The bank is responsible for ensuring employees are notified on a timely basis.
- » AHP has does not have direct access to this information but it will have to obtain it from the bank and provide it to stop loss carrier if requested.

It is becoming even more important that everyone work within the terms of the plan. When in doubt, call AHP.

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### **BREAK**

LETS TAKE A BREAK

WHEN WE RETURN

2016 PLAN DESIGN CHANGES

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### **COST CONTAINMENT – PLAN DESIGN**

### Out-of-Network Benefits

- » Current
  - Held to reasonable & customary (dubious value)
  - High dollar negotiated via PHX (\$\$)
    - PHX is paid via a % of savings
  - Co-insurance 20-30% less than in-network
    - 70/30, 60/40, 50/50
  - Paid to provider

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### COST CONTAINMENT - PLAN DESIGN

### **Out-of-Network Benefits**

- » Proposed
- Held to Medicare, PLUS+
  - No outside negotiations necessary
  - Co-insurance percentage is held to the same as in-network benefits
  - No out-of-pocket limitations
  - No assignment of benefits
    - Paid to PARTICIPANT
    - Participant can negotiate with provider for payment and keep anything they save

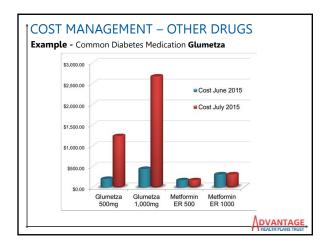
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### COST MANAGEMENT – RX

### Medications are rising in cost exponentially

- » Common drugs are seeing huge increases
  - From under \$100 per 30 days to more than \$1,000 per 30 days
- » Therapeutic Alternative Drug List
  - Participants pay 50% of these drugs if there is a viable therapeutic alternative

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### COST MANAGEMENT – PHARMACIES

### Script Care is AHP's pharmacy benefit manager

- » "Bad Guy" pharmacies
  - We all know about bad guy drug companies, but pharmacies can be just as problematic
  - Best priced pharmacies for AHP
    - CVS (2 years ago was on the worst offender list!)
    - Homeland
    - Wal-Mart
    - Brookshire
    - Kroger
- » Worst priced pharmacies for AHP
  - Walgreens (worst of the worst)
  - United (Lubbock & DFW)

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### COST MANAGEMENT – PHARMACIES

### Strategies

- » What can we do?
  - Narrow the network?
  - Educate employees to pay attention to the total cost of medications.
    - Review the EOB or ask the pharmacy what the total charge was
    - Use Script Care's online tool to find out if a drug can be purchased elsewhere for less!

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### COST MANAGEMENT – DIRECT PRIMARY CARE

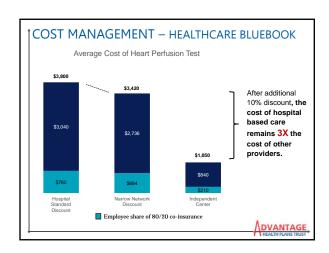
### Direct Primary Care is a win for employees and a win for employers

- » Kempton offers DPC!
  - Kempton reimburses up to \$75 of DPC fees and expenses through an HRA (Maria has conditions for this!)
  - Kempton DPC HRA costs for YTD 2015: \$7,659.97
  - 17 employees a month participate on average
- » TREND / Last 10 years:
  - AHP Average Trend: 7.3%
  - U.S. Average Trend: 9.9%
  - Kempton Trend for 2015: <u>2.97%</u>

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1	QUESTIONS & COMMENTS	
	ADVANTAGE, HEALTH PLANS TRUST	